



## Agile Coaching Skills Certified Facilitator



**New training**

# Agile Coaching Skills Certified Facilitator



- Official Scrum Alliance certification
- Two-year paid membership with access to exclusive materials
- 16 SEU points for education and automatic renewal of all Scrum Alliance licenses



For:

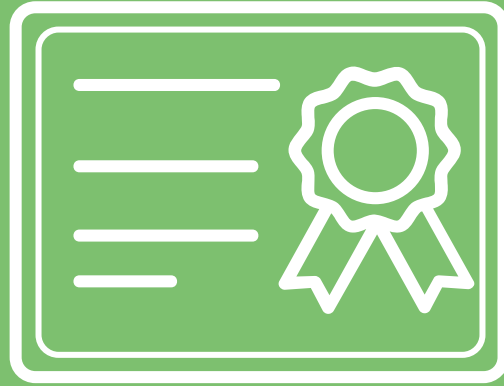
- > Scrum Masters
- > Agile Coaches
- > Leaders and Managers
- > Trainers and Educators

The Scrum Alliance launched this course at the beginning of 2023 in order to respond to the growing need for a fast reaction to constant changes. "Agile Coaching Skills - Certified Facilitator" is based on basic agile values and principles. This course covers facilitation in various contexts and situations, from creating a new team to resolving team conflicts.

Facilitation skills are useful in all industries and at different levels of responsibility. They ensure that each team member's voice is heard and respected, develop and foster psychological safety, leading to more productive meetings and more satisfied participants.

Whether you're running workshops, meetings or delivering training, the right skills can make the difference.





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## About training



Facilitation is the process by which an individual enables groups and organizations to work more effectively; to cooperate and achieve synergy.

The facilitator is a "neutral" person who does not take sides, does not express or represent anyone's point of view during the meeting.

This training is designed to provide highly usable tools for working with teams, conducting workshops or meetings, as well as increasing the involvement and satisfaction of all participants.

### Topics:

- What is facilitation and who is a facilitator
- Preparation for a meeting or workshop (Meeting preparation template, Tools for measuring team maturity, Psychological safety)
- Performing facilitation (agreement with the team, following the agenda, ethics in facilitation, fostering psychological safety)
- Different types of orientation in facilitation
- Making team decisions, active listening skills, using team's wisdom
- Emotional intelligence, self-reflection
- Tools for solving team conflicts
- Motivating the team to create and take action



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## Using facilitation you can achieve:

- Establishing an environment where every voice is heard and respected
- Strategic planning and organization of meetings (workshops) that lead to better results
- Flexibility of teams in response to constant change
- Understanding the dynamic environment in which teams/companies operate
- Conflict management and conflict resolution

## Facilitation enables:

- Faster decision-making
- Consensus building
- Knowledge sharing
- Problem solving
- Generating ideas
- Transforming conflict into a constructive and dynamic discussion



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## This course enables you to:

- Master facilitation and recognize situations when you can use it
- Designing a workshop for creating a new team, resolving conflict, establishing psychological safety or for any other context
- Provide a group agenda during the meeting
- Establish a facilitator's attitude before, during and after the session
- Foster psychological safety in the group and re-establish it when it is broken
- Develop emotional intelligence as a facilitator
- Use reflection in your daily work
- Develop strategies for dealing with conflicts
- Integrate skills like active listening and asking powerful questions
- Evaluate and adapt to the context and group norms that may affect the successful outcome of the workshop



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## Who is it useful for? And why?



### > Scrum Master

- Better cross-functional collaboration
- More productive Scrum ceremonies
- Better communication with clients and stakeholders
- Creating a safe team environment

### > Agile Coach

- Agile coaching tools
- Working with large groups
- Achieving consensus between teams
- Facilitation in an agile environment

### > Leaders and managers

- Effective tools for leading teams
- Addressing and resolving conflicts in the team
- A new leadership mindset
- Better cooperation of team members

### > Trainers and Educators

- A large set of techniques and tools for working with a group
- Tools for training development and improvement
- Managing the expectations of all participants
- Impressive facilitation and better performance of training



- > **Effective communication**
- > **Clear goals**
- > **Productive meetings**
- > **Conflict resolution**
- > **Effective decisions**
- > **Increased creativity**
- > **Innovative solutions**
- > **Psychological safety**
- > **Professional development**
- > **Satisfied participants**



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## Comments from participants



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## Testimonials of participants:

"Srdan has prepared the perfect amount of learning material, practical experiences and very useful exercises. The energy of the training was at a high level all the time. The coach created a safe environment where we all learned from each other."

*Marquerete Keown, Lead & Agile portfolio planning at Standard bank, UK*

"The training is professionally organized and provides a structured introduction to facilitation skills. Although I already had experience as a facilitator, the training allowed me to expand my knowledge and develop new skills. The training was practical and very inspiring."

*Andrea Car, Tribe Digital Lead at Spindox, Italy*

"I am very glad that I was part of this group. I got more in these two days than I could have ever expected!"

*Myke Isaac, Agile Coach at SevenStone Pillars, Indiana, USA*

"At this training, I learned a lot from Srdjan and other participants. The impressions are really positive."

*Ricardo Caldas, Head of Strategy at Agilenow, Portugal*

"This was a very good course! I recommend it wholeheartedly."

*Sofija Wagner, Scrum Master at Allane SE, Germany*

